

# ADDITIONAL PROTECTION WHEN YOU TRAVEL



**Emergencies can happen while traveling, but help is only a phone call away with Cigna Secure Travel.**

**Cigna Secure Travel® provides emergency medical transportation benefits for covered persons traveling 100 miles or more from home (see your plan for details). Service is a phone call away, 24/7/365 – in an emergency you can even call collect.**

## Transportation related to medical emergencies

- › Emergency evacuation to the nearest adequate medical facility if one is not available locally, and your condition, which if left untreated, could result in a significant deterioration of health.\*
- › Any increase in cost of return transportation above the original cost for you and your travel companion (including dependent children under age 18) if a covered medical emergency delays your return trip.
- › Assistance with making emergency travel arrangements and toll-free emergency message relay.
- › Friend or family member visitation, including round-trip economy class transportation and up to \$150 per day for meals and lodging, up to seven days, if you are hospitalized for seven or more consecutive days.
- › Return of your remains home if you die while traveling.

## Additional services available

- › Pre-trip planning assistance, including inoculation and visa requirements in foreign countries; information about cultural and special events; temperature and weather information; foreign exchange rates.
- › Language interpretation by telephone and referrals to embassies or consulates in an emergency.
- › Assistance with locating or replacing lost or stolen items, medications or travel documents; assistance locating medical or dental providers.
- › Emergency cash advances (up to \$1,500) and emergency medical payment advances (up to \$10,000), when secured by a credit card. Please note that medical benefits are not provided, and all costs of medical treatment are the responsibility of the patient or his or her medical insurance carrier.

### Cigna Secure Travel

From the United States and Canada, call 888.226.4567

From other locations, call collect 202.331.7635

Fax: 202.331.1528 Email: [Cigna@gga-usa.com](mailto:Cigna@gga-usa.com)

*Emergency services must be coordinated through Cigna Secure Travel®.*

*Services coordinated outside of this program may not be eligible for payment.*

Policyholder name: \_\_\_\_\_

Policy # \_\_\_\_\_ Group# 57



**For assistance or  
to learn more, call  
888.226.4567**

**Together, all the way.®**



\*The initial transport of the Covered Person from the location of the Covered Medical Emergency, to the location where immediate first aid or other professional medical care is or can be obtained, is not a service provided by GGA.

Cigna Secure Travel is provided under a contract with Generali Global Assistance (GGA). GGA and Cigna do not guarantee the quality of any medical services provider or medical facility. The final selection of a local medical provider or facility is the covered person's right and responsibility. The medical professionals or attorneys suggested or designated by GGA are solely responsible for their services. They are not employees or agents of GGA or Cigna. This summary outlines the highlights of the Cigna Secure Travel program. Benefits are insured under a policy of insurance issued by Cigna Life Insurance Company of New York (Policy Form GA-00-1000.00 or BA-00-1000.00) and are subject to all terms of the policy. Medical evacuation and repatriation services must be arranged by GGA and customers must call GGA to access the benefits and services of the program.

All Cigna products and services are provided exclusively by or through operating subsidiaries of Cigna Corporation, including Cigna Life Insurance Company of New York (New York, NY). The Cigna name, logo, and other Cigna marks are owned by Cigna Intellectual Property, Inc.

927441 04/19 © 2019 Cigna. Some content provided under license.